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We'll meet your approval

Press Release

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REAL REGULATORY RECEIVES I.S. EN ISO 9001:2008

On 15th September 2009, Real Regulatory Limited, a leading European provider of Regulatory Affairs services to the Pharmaceutical and Medical Device industries, received NSAI certification of its quality management system to I.S. EN ISO 9001:2008. This certification demonstrates that quality management systems within Real Regulatory meet the latest and most stringent industry quality management standards, in turn resulting in high quality regulatory affairs services.

In order to achieve this certification, Real Regulatory has had to demonstrate first class management systems in the areas of customer satisfaction, process analysis and improvement, employee motivation and management/organisational performance. This has been independently measured through an audit conducted by the National Standards Authority of Ireland (NSAI), which is a member of IQNet and recognised worldwide.

Karen Real, a Director of Real Regulatory, said "We have worked extremely hard to achieve this certification. It has required a major commitment from every staff member, including the top management of Real Regulatory. Achieving ISO 9001:2008 certification demonstrates our ongoing commitment to providing our clients with the highest quality services attainable, in accordance with industry expectations worldwide. We have, of course, always been focused on the quality that we deliver to our clients. However, we now have an additional endorsement from an outside body which, I think, will give even more confidence in the standards of excellence that we work to."

About Real Regulatory

Real Regulatory is a regulatory services provider with offices in London and Dublin. The range of service offerings is extremely broad, covering the full regulatory requirements for NCEs, modified known generics, combination products (drugs combined with a device), devices and diagnostics, quality assurance issues, OTC and borderline products, and cosmetics and food supplements.

To learn more about Real Regulatory, visit our website: <http://www.realregulatory.ie> or call (353) (0) 1 885-1710.