

CRED: Document writing and management 17-18 February 2026

Day 1

Time	Presentation	Presenter
09:00	Registration and Coffee	
09:15	Welcome from TOPRA	
09:20	Welcome from Chairman <ul style="list-style-type: none"> Overview of the day 	Dalna Harvey
09:25	Introduction and AIM <ul style="list-style-type: none"> Importance of good writing – Aim, Structure, Language Style - Accuracy, Brevity, Clarity (ABC) AIM: <ul style="list-style-type: none"> Purpose of document Who is my reader? What do they know already? What are they going to do with the information? Types of Documents – Internal reports, CTD, CTA, IND, briefing packages, responses to questions, cover letters 	Joseph Irwin XP Forte
09:45	Structure <ul style="list-style-type: none"> How to organise/build a document Tools to gather all the data and information, and agree a “message” (e.g., mind mapping) When structure is already defined – ICH, Internal, Regulatory Authority When to stick to structural templates, when to deviate 	Joseph Irwin XP Forte
10:30	Tea/coffee break	
11:00	MS Word - things all authors should know <ul style="list-style-type: none"> Use templates and styles and toolbars if given Heading Captions Tables Table of Contents Cross referencing within a document Hyperlinking 	Paul Browning ConvaTec
11:30	Language <ul style="list-style-type: none"> Importance of language Readability tools, as objective measures of readability and use of an example tool (Clarity Index) How to make documents more readable Hints and tips on understanding your personal style Impact of style guides & templates Paragraphs & signposting 	Hilary Gray Syneos Health
12:30	Lunch	

Time	Presentation	Presenter
13:15	Dossier Management <ul style="list-style-type: none"> How it recorded, maintained, and archived <ol style="list-style-type: none"> Paper Electronic (compatibility, size, software) Hyperlinking CTD granularity Change Management 'Global' dossiers How to deal with old, historical, non-CTD, paper dossiers Avoiding drift 	Kathryn Brouder BioMarin (Europe Ltd)
14:15	Writing Overviews <ul style="list-style-type: none"> Writing Overviews – summarising the detail in a clear way How to distil complicated details in a clear manner <ul style="list-style-type: none"> Must dos / Don't do 	Paul Browning
14:45	Tea/coffee break	
15:00	Regulatory Operations and Publishing <ul style="list-style-type: none"> What happens to the documents between leaving our desks and arriving on the reviewer's desk. Why styles and technical requirements are important. What the Reviewer sees (has everyone seen an eCTD in practice?) How to handle images, do we need them and are they readable? 	Kathryn Brouder
15:45	Workshop	Hilary Gray
16:45	Workshop presentations and discussions	
17:15	Introduction to Day 2 Case Study	Hilary Gray
17:30	Close Workshop and Day 1	Dalna Harvey

Delegates are encouraged to ask questions throughout the day to ensure the meeting is as interactive as possible.

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Day 2

Time	Presentation	Presenter
09:00	Registration and coffee	
09:10	Welcome from Chairman <ul style="list-style-type: none"> Overview of the day 	Hilary Gray
09:15	Combination products – writing the device sections <ul style="list-style-type: none"> Background to device component development Format of the device constituent information in the CTD Key topics to cover in the device component sections of the dossier The writing and review process – tips and watch-outs 	Dalna Harvey
10:15	AI in Regulatory Document Management and Writing: What Has Changed, What Remains? <ul style="list-style-type: none"> AI is changing regulatory workflows, what remains under human control Case study highlighting real-world use in document creation 	Keira Leger Syneos Health
10:55	Tea/coffee break	
11:05	<ul style="list-style-type: none"> Regulatory Communications Regulatory Communications e.g. letters to agencies – best practice Making the Agency letter an effective communication tool for assessors 	Obaid Khan Johnson & Johnson
12:00	Lunch	
12:45	Future trends in submissions and publishing (AI) <ul style="list-style-type: none"> Examples of how AI is influencing the pharma world today (Current status) How will this impact interaction with agencies? Panel discussion 	Duncan Arbour Syneos Health
13:45	Case Study	Hilary Gray
14:45	Case Study discussion and presentations	
15:15	Tea/coffee break	
15:30	An Agency's perspective <ul style="list-style-type: none"> Agency Expert - Opinion Examples of good submissions Must dos/Don't do	Dr Abigail Moran MHRA
16:10	Q&A and Wrap up	
16:25	Close of course and Day 2	Hilary Gray